

# The Glenfield Surgery

## Patient Participation Group



### Welcome to the February 2019 edition of the PPG Newsletter

#### Practice news

##### Staffing

Dr Phil Jordan has joined the salaried staff at the Practice. We wish him a long and successful career with us.

Two new apprentices, Shana Summerfield and Chelsea McKay started on the 20<sup>th</sup> Feb for a twelve month period,

Dr.M S Sweewooharry, a registrar, will be joining the Practice in April.

##### Cervical Smear Drop-in Clinic

On 9<sup>th</sup> March 2019 from 9am – 4pm cervical smear drop-in clinics are being held at the Royal Infirmary and the General hospital. If you need to attend for a test then the General hospital clinic is at the Gynaecology Services Unit (GSU) maternity entrance and the Royal Infirmary clinic is at the Gynaecology Outpatients (Ground Floor Kensington Building).

##### Healing Little Hearts (HLH) charity

During 2018 the various fundraising activities organised by the Practice have raised over £1000. In April it is planned to hold a charity walk. The walk is the Leicestershire 3 Peaks Challenge.

##### Building Works

Over the next 4 – 5 months, various building works will be taking place at the surgery. The major work being undertaken is the conversion of the staff room in the attic of the surgery into a formal training room. This will include a dormer window in the roof.

The long awaited automatic doors into the surgery will also be carried out in this time frame, with work on them expected to commence on 4<sup>th</sup> March.

Whilst the work is being carried out, that the building contractors will be occupying a few parking spots, so please bear that in mind and be patient.

#### PPG news

##### Profiles of the PPG

**Mick Reeves – Chairman** – I moved to Glenfield in 1992 and have been a patient at the Glenfield Practice since July of that year. I retired at the end of 2001 after spending most of my working life in IT. I joined the PPG in November 2012 when at that time the PPG was purely a virtual group and contacted for comments by email. In September 2013 the group agreed to meet on a formal basis with the Practice and I became chairman in October 2013. The group meets with the Practice 8 times each year and the minutes are posted on the surgery website and notice boards.

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**Carol Lincoln – member** – I moved to Groby in 2000 and have been a patient at the Glenfield Practice since then. I retired in February 2009, after spending all of my working life in the NHS as a clinical pharmacist in community, practice and hospital environments in East Anglia. As I have known the Health Service from both sides, healthcare professional and patient, I hope to be able to bring some of my experience gained along the way to help make the patient experience at Glenfield Surgery as positive as possible. I joined the PPG in October 2018.

**David Zanker – member** - I moved to Glenfield in August 1991 but did not become a patient at Glenfield Surgery until February 2013 when my previous doctor retired. I retired in April 2011, having spent my working life in finance and business administration. My son and his family have remained with the Practice even though they now live in Groby. I joined the PPG in July 2016, hoping that I could contribute ideas for administration improvements based on my working experience. When possible I chair the group meetings to help the Chairman.

**Mina Rodgers – member** – I am a retired lady in my 70s and have been a patient at the Practice since 2014. I have served on the surgery's PPG for approximately 5 years and I am also a member of other NHS groups both locally and in the County, including Blaby District Dementia Alliance and Leicester Equalities Challenge Group. I have a number of interests including Health & Well-being, Dementia Friends, keep fit, walking, holidays, gardening, theatre, tv and travel.

**Nichola Pell – member** - I have lived in Glenfield for over 20 years and have recently joined the PPG. As a family we have been patients of the surgery for many years and I hope I can contribute to the work of the practice. My background includes a ten year spell in the accountancy profession then fifteen in local government - different experiences I hope to put to use on the PPG.

**Sylvia Beck – member** – Sylvia is the sixth member of our PPG and lives in Groby.

### USEFUL CONTACT DETAILS

|   |                          |   |
|---|--------------------------|---|
| <b>Glenfield Surgery</b>                                  | tel: 0116 2333600        | Website: <a href="http://www.theglenfieldsurgery.co.uk">www.theglenfieldsurgery.co.uk</a>             |
| <b>Out of Hours GP service</b>                            | tel: 111                 |   |
| <b>NHS111 Advice 24/7</b>                                 | tel: 111                 |   |
| <b>Glenfield Pharmacy</b>                                 | tel: 01162876167         | Website: <a href="http://www.glenfieldpharmacy.co.uk">www.glenfieldpharmacy.co.uk</a>                 |
| <b>Morningside Pharmacy</b>                               | tel: 0116 2332713        | Website: <a href="mailto:glenfield@morningsidepharmacy.co.uk">glenfield@morningsidepharmacy.co.uk</a> |
| <b>Patient Participation Group</b>                        |                          | email: <a href="mailto:glenfieldsurgeryppg@outlook.com">glenfieldsurgeryppg@outlook.com</a>           |
| <b>Spinal Health Clinics (private Osteopathy service)</b> | tel: <b>07956 231587</b> |   |

If you wish to receive this newsletter by email each month, then either complete a form in the surgery and leave in the PPG suggestions box in the ground floor waiting room or email your request to [glenfieldsurgeryppg@outlook.com](mailto:glenfieldsurgeryppg@outlook.com)

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